

Dex Yellow page advertising on line web page services has a new program. I wanted an indepth description of the prodeuct and spent a lot of time asking the sales man and the company that produced them what the product would actually look like. The Dex Clix people said that they were in the process of coming up with documentation, but didn't have any, the salesman several times sold it as creating a custom web page for us. What we get instead is a limited , fill in the bland, little boxes of a presentation with lots of limitations that do not come close to the custom programming presented.

I realize that because of the lact of my lack of judgement to buy the product based on verbal promises does not give me any legal recourse, but the lack of integrity in this whole situation is bad news.

I should have been forwarned, the paper yellow pages in the last couple of years gave out the clip art that they had provided over 15 years ago to several of our competators and this year made an almost identical ad right next to ours for another company.

WE NEED DOCUMENTATION ON WHAT WE ARE BUYING.
IT IS NEARLY IMPOSSIBLE TO GET A WRITTEN CONTRACT WITH CONTENT
SPELLED OUT WHETHER IS A CELL PHONE CONTRACT OR A WEB PAGE
DEAL.

I would read the papers and be happy with the result, but I was told that the documentation or a specific contract was not possible to get. Baloney, they just want to be vague and say , "trust us" Don't think I ever will again.

Karla Dyer
Treasurer
Christian Brothers Floor Service, Inc.
(Wood flooring contractor)
206-851-4929